

Local code of conduct for members

(ie councillors, co opted members and appointed members of the council)

Complaints process

Changes to the Complaints Procedure

From 8th May 2008 the responsibility for considering complaints that a member may have breached the Code of Conduct is moving to the Standards Committees of local authorities.

What this means to you?

After 8th May 2008 if you want to complain about the conduct of a member of Westminster City Council you must submit your complaint to:

Colin Wilson
Director of Legal and Administrative Services
Westminster City Hall
64 Victoria Street
London, SW1E 6QP

An assessment sub-committee of the Standards Committee, who will initially consider your complaint, can only deal with complaints about the behaviour of a member. It will not deal with complaints about things that are not covered by the members' Code of Conduct, such as complaints about any service issues, for which there are other complaints procedures.

If you make a complaint to the assessment sub-committee, you must explain clearly in your written complaint why you think a Member has breached the Members Code of Conduct.

For a complaint form and further information please contact **Mick Steward**

Tel: **020 7641 3134**

email: **msteward@westminster.gov.uk**



City of Westminster